

NEWSLETTER

January-February 2022 Issue

THE TEAM

Willowood
VILLAGE
APARTMENTS & TOWNHOMES

Emily Campbell
Resident Manager

Raquel Smith
Leasing Consultant

Lisa De Laurencio
Property Manager

William Blair
*Maintenance Operations
Manager*

Office Hours
Monday-Friday:
8:00am-4:30pm

Saturday-Sunday:
Closed

Office Phone:
814-838-9640

After Hours Emergency:
877-275-6480

MANAGER'S CORNER

We would like to welcome all of our new residents to Willowood Village! We are happy to have you here!

As a reminder, masks will be required in our offices regardless of vaccination status.

We hope everyone has a safe winter!

*Best,
Willowood Village Staff*

RESIDENT REFERRAL

FRIENDS

Make the best neighbors

We love having you as a resident at *Willowood Village* and would love to have your friends here too! Pick your neighbors and make a little extra cash at the same time!

Be sure your friends put your name on their application!

**You need to be a current resident and the new resident must agree to a 12 month lease.

FACEBOOK

We are excited to offer you an additional way to stay up-to-date on your apartment communities events, specials and activities as well as what is currently happening at Riedman Apartments. Please "LIKE" our Facebook page "[Riedman Apartments](#)" and join in on the fun!



APPFOLIO

If you have not yet activated your resident portal please contact the leasing office to get an activation link.

appfolio
PROPERTY MANAGER

COMMUNITY NOTES

PLOWING + SNOW REMOVAL

Please use extra caution when driving throughout the property and ensure that vehicles are regularly moved for plowing to be completed. As a reminder, our sub-contractors are responsible for plowing the roadways and parking lots. Driveways and behind garages are the resident's responsibility. We ask that all vehicles in parking lots do not have their bumpers hanging over the sidewalk. This will allow snow blowing to be done more efficiently and be less of a risk for accidental vehicle damage.
We appreciate your cooperation in this matter.

GARBAGE COMPACTOR + MAIL CENTER

We are excited to announce the Mail and Garbage Compactor Center is almost complete!

The compactors are located directly next to the mail center.

There are TWO DIFFERENT compactors:

RECYCLING COMPACTOR:

The only items permitted in this container are recyclable items.

TRASH COMPACTOR

The compactors are both clearly labeled, so you will not have an issue determining which is recycling and which is trash.

If you have not yet received your key for the new mail boxes, please stop into the leasing office during our business hours. *One key will be provided per apartment.* All residents will receive further communication when the mail center officially opens for use. Once the mail centers open, we ask that you no longer use your current mailboxes for outgoing mail.

SERVICE REQUESTS



Online:

Log into your resident portal on *AppFolio*
Click *Maintenance*
select *Request Maintenance*

Phone:

Call 814-838-9640
Press 1 Existing Resident
Press 1 Enter a Work Order

NEED SPACE?

Riedman offers Store "N Lock of Erie at very reasonable prices. We have sizing ranging from 3 X 5 up to 10 X 30 at prices ranging from \$35 to \$160. The facility is located right behind our main office on West Grandview.

The leases are month to month and can be pro-rated for partial month move ins. We also sell locks! Give Cheryl a call at (814) 838-9640 to reserve one today!